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Silva Hotel

Spa-Balmoral | Belgium

TO STAY, **NATURALLY**

COVID-19 SPECIAL MEASURES



COVID-19 SPECIAL MEASURES :

We are happy to inform you that we took the following measures in order to welcome you safely:

General measures:

- Taking the temperature of each client on arrival. Customers with a fever will not be accepted;
 - The hotel staff are masked;
 - Presence of pictograms & markings on the ground at the reception, restaurant and Bar-Lounge of the hotel;
 - Possibility of "contactless" payment ;
 - Gel available at various places in the hotel;
 - Prohibition for non-customers to use the sanitary facilities;
 - UV device disinfecting the key cards of the rooms before and after your stay
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- **We ask you to respect a social distance of at least 1.5 m**
 - **Please wear the mask on your face in the common areas of the hotel (restaurant, bar, lift, ...)**
 - **Please use the elevator only with family members**

Wellness Center:

- Your presence at the **swimming pool** and the **wellness center** requires a **compulsory reservation** beforehand at the reception of the hotel
- **Locker rooms are closed**, we ask you to change in your room

Meals:

- Meals at the "Restaurant" or "Bar-Lounge" require a compulsory reservation in advance at the reception of the hotel;
- Disinfection of the hands before approaching the buffet;
- Access to the restaurant or the Bar is subject to certain rules and we ask you to please wait in the places indicated, while we take care of you;
- Free room service ;
- The restaurant room and the Bar-Lounge will be completely disinfected after the service;
- Menus and brochures are removed. These will be accessible via our website using a QR code

Rooms:

- **Your room will not be automatically cleaned every day of your stay**, unless specifically requested by you;
- Each room is disinfected before your arrival and not occupied for at least 24 hours before your arrival;
- A maximum of doors will remain constantly open to the outside ;
- Brochures and catalogs as well as menus and cards are removed ;
- Maintaining a client listing. Procedure in case of contamination: Identification, isolation, application of tracing and information to the competent national services ;
- The day of your departure, you will have your room until 11:00 a.m.

The complete list will be given to you upon request.

Conferences:

- Meeting rooms will be fully ventilated and disinfected before, during AND after use (tables, chairs, projector screens, flip charts, etc.);
- The layout of the rooms will be modified in order to ensure that social distances are respected. Thus, one place in two can be occupied;
- We will ask each participant to take back with him his sheets as well as his pen at the end of the day in order to facilitate the disinfection;
- We also ask you to keep, if possible, the same place if your seminar lasts several days;
- Our staff will be responsible for disinfecting the tables that will have to accommodate new people during the meeting/training/conference day (eg. Speakers' table etc.);
- Our glass bottles containing our own water are still usable, but each participant will have their own bottle;
- Our coffee breaks have been completely redesigned to ensure your safety:
 - o Individual prepackaged snacks will replace our usual snacks to avoid contact;
 - o A member of the staff will be on hand to disinfect the coffee machines and make sure all the rules are respected;
- Our lunches remain the same for the moment.

Meetings & Conferences





Réunions & Conférences

Vergaderingen & Conferenties

*Adapted layout**

*Mise en place adaptée**

*Aangepaste indeling**

	Location Lieu Ligging	Surface Espace Oppervlakte		Seating Sièges Zitten			
		m ²	Theatre Cinéma Theater 	School Parlement School 	U-Shape Forme U U-Vorm 	Banquet Banquet Banket 	Reception Cocktail Cocktail
01	Spa-Francorchamps	74.3	32	19	12	22	-
02	Silverstone	59.2	25	15	11	20	-
03	Magny-cours	59.3	25	15	11	20	-
	01+02+03	193	87	65	27	60	-
04	Hockenheim	29.4	7	6	4	8	-
05	Brands Hatch	29.4	7	6	4	8	-
	04+05	59	15	15	10	17	-
06	Monza	33.4	12	10	6	9	-
07	Zandvoort	34.9	12	10	6	9	-
08	Nürburgring	32.6	12	10	6	9	-
	06+07+08	101	37	32	19	36	-
09	Le Mans	57.1	17	12	9	20	-
10	Monte Carlo	58.7	17	15	10	-	-
11	Suzuka	30	-	-	-	3	-
12	Restaurant	212	-	-	-	60	-
	Restaurant + 06 + 07 + 08	313	-	-	-	110	-
13	Monaco	49	15	11	7	15	-
14	Imola	56	17	13	7	20	-
	Monaco + Imola	105	45	34	21	35	-
15	Melbourne	65	25	15	12	22	-
16	Montréal	91	30	29	15	30	85
17	Indianapolis	113	40	35	19	40	107
	Montréal + Indianapolis	275	125	95	-	80	200

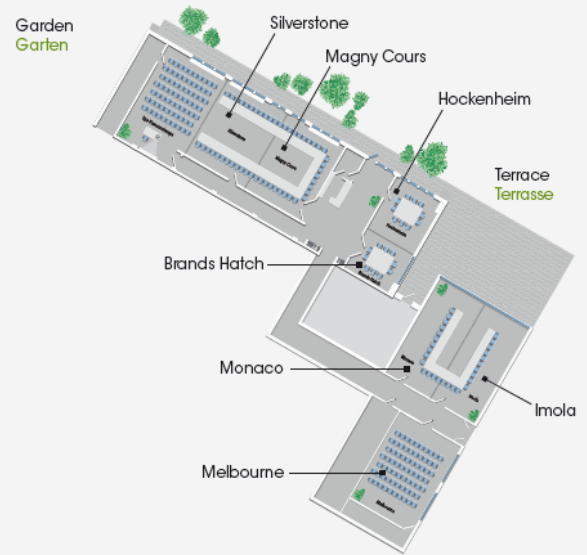
*This new layout was calculated according to the distancing rule mentioned above (one person in two)/Cette nouvelle mise en place a été calculée en fonction de la règle de distanciation citée ci-dessus (une personne sur deux)/ deze nieuwe indeling is berekend volgens bovenstaande afstandsregel (één op de twee personen)

Plan

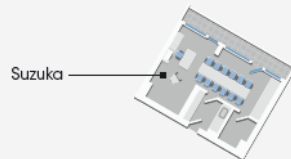
Ground floor / Erdgeschoss



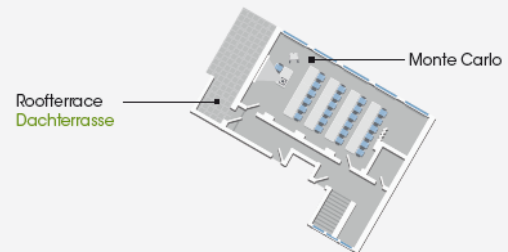
Basement / Untergeschoss



1st floor / 1. Etage



6th floor / 6. Etage



Technical equipment
Équipement technique
Technische uitrusting

●	Podium Podium Podium
●	Dance floor Piste de danse Dansvloer
●	Lectern Pupitre Spreekgestoelte
●	Pinboards Tableaux d'affichage Prikborden
●	Flip charts Flipcharts Flipcharts
●	Projector screens Retro-projecteur Projectiescherm
●	Monitors Moniteurs Monitoren
●	Telephone connections Connexions de tél. Telefoon verbindingen
●	Internet access Accès Internet Internet aansluiting
●	Wireless-Lan Wifi Wifi
●	CD players Lecteur CD CD spelers
●	Television TV
●	Microphones/clips Micro HF Microfoons/Kabels
●	PA systems Systèmes de sonorisation Omroepsysteem
●	HDMI/VGA Adaptor Adaptateur HDMI/VGA HDMI/VGA Adapter
●	Free of charge Gratuit Gratis
●	Charges apply Contre paiement Tegen betaling

