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Silva Hotel

Spa-Balmoral | Belgium

TO STAY, **NATURALLY**

COVID-19 SPECIAL MEASURES



COVID-19 SPECIAL MEASURES :

We are happy to inform you that we took the following measures in order to welcome you safely:

General measures:

- Taking the temperature of each client on arrival. Customers with a fever will not be accepted;
 - The hotel staff are masked;
 - Presence of pictograms & markings on the ground at the reception, restaurant and Bar-Lounge of the hotel;
 - Possibility of "contactless" payment ;
 - Gel available at various places in the hotel;
 - Prohibition for non-customers to use the sanitary facilities;
 - UV device disinfecting the key cards of the rooms before and after your stay
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- **We ask you to respect a social distance of at least 1.5 m**
 - **Please wear the mask on your face in the common areas of the hotel (restaurant, bar, lift, ...)**
 - **Please use the elevator only with family members**

Wellness Center:

- Wellness center with indoor swimming pool, balneotherapy, sauna, hammam, jacuzzi, relaxation room, fitness room and beauty area with "à la carte" treatments.
 - Your presence at the swimming pool requires a reservation required in advance at the reception of the hotel (three reservations of a maximum of 30 minutes per guest per stay and if possible one in the morning, the second in the afternoon and third in the evening to be able to satisfy each of our customers as much as possible)
 - Our wellness center must remain closed until further notice. However, we grant a very limited access of 30 minutes per BUBBLE by reservation only. This space (sauna - hammam - jacuzzi) will then be privatized for you and your loved ones (only one reservation per bubble, per day).
 - Locker rooms are closed, we ask you to change in your room.
 - Opening hours: The swimming pool and the wellness center are open every day from 7:00 am to 11:00 pm, but a reservation is required. To reach the spa from your room, please use the blue elevator down the hall and select basement "-1".
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- Access to the wellness center is € 13.00 per person per day (if not included in your package)
 - The swimming pool is accessible to all children (under your own responsibility)
 - Access to the wellness center for children under 16 is not allowed!
 - Treatments start from 10:00 am.
 - Rental of bathrobes at reception € 7.00. Purchase of slippers: € 5.00
 - Bath towels are available at the hotel reception

Meals:

- Breakfast: the buffet is always served in the restaurant. You can go to the restaurant, respecting the barrier gestures, in order to serve you. However, it must be consumed in the room.
- It is currently not possible to have breakfast, lunch, dinner or to take a drink indoors, until the new measures of June 9th. However, you can order meals that will be delivered to your room (daily menu or à la carte meals).

- In good weather, our terraces are open. Our places are limited, so we advise you to book a table in advance.
- Menus and brochures are removed. These will be accessible via our website using a QR code

Rooms:

- **Your room will not be automatically cleaned every day of your stay**, unless specifically requested by you;
- Each room is disinfected before your arrival and not occupied for at least 24 hours before your arrival;
- A maximum of doors will remain constantly open to the outside ;
- Brochures and catalogs as well as menus and cards are removed ;
- Maintaining a client listing. Procedure in case of contamination: Identification, isolation, application of tracing and information to the competent national services ;
- The day of your departure, you will have your room until 11:00 a.m.

The complete list will be given to you upon request.

Conferences:

- Meeting rooms will be fully ventilated and disinfected before, during AND after use (tables, chairs, projector screens, flip charts, etc.);
- The layout of the rooms will be modified in order to ensure that social distances are respected. Thus, one place in two can be occupied;
- We will ask each participant to take back with him his sheets as well as his pen at the end of the day in order to facilitate the disinfection;
- We also ask you to keep, if possible, the same place if your seminar lasts several days;
- Our staff will be responsible for disinfecting the tables that will have to accommodate new people during the meeting/training/conference day (eg. Speakers' table etc.);
- Our glass bottles containing our own water are still usable, but each participant will have their own bottle;
- **(as soon as the reopening of the hospitality industry)** Our coffee breaks have been completely redesigned to ensure your safety:
 - o Individual prepackaged snacks will replace our usual snacks to avoid contact;
 - o Please keep your mask on when moving around (even along the buffet)
 - o A member of the staff will be on hand to make sure all the rules are respected;
- **(as soon as the reopening of the hospitality industry)** Our lunches remain the same for the moment.

Thermes de Spa **(closed for the moment)**

VERY IMPORTANT: your access to the "Thermes de Spa" will be given to you at the hotel reception upon your arrival. HOWEVER, the "Thermes" require a compulsory reservation via their website. I strongly advise you to go to their site www.thermesdespa.com as soon as possible to already book your access.

We are happy to welcome you to Spa and wish you an excellent stay with us!



Meetings & Conferences

Réunions & Conférences

Vergaderingen & Conferenties

*Adapted layout**

*Mise en place adaptée**

*Aangepaste indeling**

	Location	Surface	Capacity	
	Lieu	Espace	Assis	Mobile
	Ligging	Oppervlakte	Zitten	Mobiel
		m ²		
01	Spa-Francorchamps	74.3	18	7
02	Silverstone	59.2	15	6
03	Magny-cours	59.3	15	6
	01+02+03	193	48	19
04	Hockenheim	29.4	7	3
05	Brands Hatch	29.4	7	3
	04+05	59	15	6
06	Monza	33.4	8	3
07	Zandvoort	34.9	9	3
08	Nürburgring	32.6	8	3
	06+07+08	101	25	10
09	Le Mans	57.1	14	5
10	Monte Carlo	58.7	14	6
11	Suzuka	30	7	3
12	Restaurant	212	78	21
	Restaurant + 06 + 07 + 08	313	78	31
13	Monaco	49	12	5
14	Imola	56	14	5
	Monaco + Imola	105	26	10
15	Melbourne	65	16	6
16	Montréal	91	23	9
17	Indianapolis	113	28	11
	Montréal + Indianapolis	275	69	27

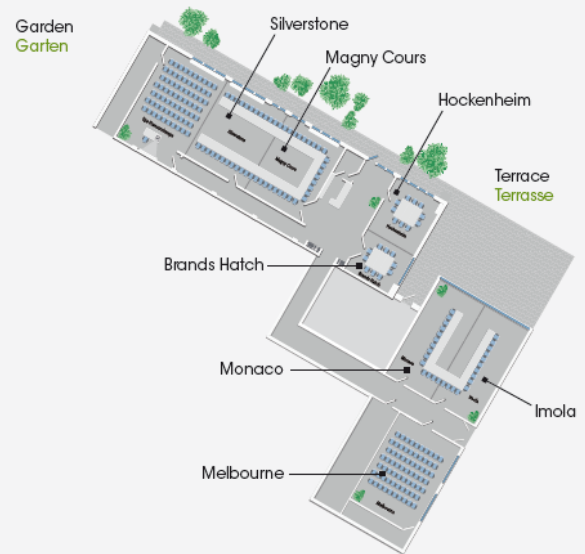
*This new layout was calculated according to the Covid Event Risk Model protocol

Plan

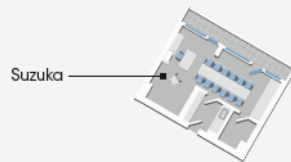
Ground floor / Erdgeschoss



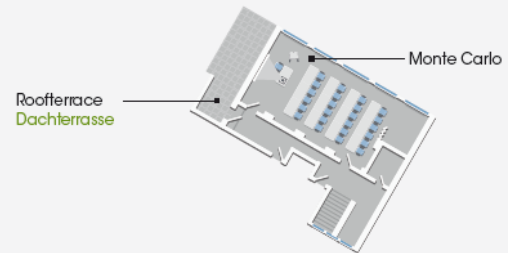
Basement / Untergeschoss



1st floor / 1. Etage



6th floor / 6. Etage



Technical equipment
Équipement technique
Technische uitrustig

●	Podium Podium Podium
●	Dance floor Piste de danse Dansvloer
●	Lectern Pupitre Spreekgestoelte
●	Pinboards Tableaux d'affichage Prikborden
●	Flip charts Flipcharts Flipcharts
●	Projector screens Retro-projecteur Projectiescherm
●	Monitors Moniteurs Monitoren
●	Telephone connections Connexions de tél. Telefoon verbindingen
●	Internet access Accès Internet Internet aansluiting
●	Wireless-Lan Wifi Wifi
●	CD players Lecteur CD CD spelers
●	Television TV
●	Microphones/clips Micro HF Microfoons/Kabels
●	PA systems Systèmes de sonorisation Omroepsysteem
●	HDMI/VGA Adaptor Adaptateur HDMI/VGA HDMI/VGA Adapter
●	Free of charge Gratuit Gratis
●	Charges apply Contre paiement Tegen betaling

FREE projector!
Projecteur GRATUIT!
GRATIS projector!